

INFORMATION SHEET FOR RETURNS

Please complete the following 3 steps:

Step 1:

Please request an RMA number for your return shipment by telephone +49 (0) 7161 3007-77 or by email (rehm@rehm-online.de).

Please understand that we cannot accept and process returned shipments without an RMA number.

Step 2:

Please fill out the returns delivery note completely and enter the RMA number you received earlier in the field provided. For returns, please only use the returns delivery note overleaf.

Step 3:

Enclose the necessary documents (copy of invoice or delivery note) with the shipment.

Important information:

We only accept returns if the goods are returned to us within 14 days of delivery, unused and in the original packaging.

Please note our processing fee of 15% of the credit value, but at least EUR 15.00.

Customer-specific special purchases are non-returnable and will only be processed in the event of a complaint.

In connection with the return of goods, please note our general terms and conditions of sale and delivery and the conditions described therein for returns of new goods.

Our General Terms and Conditions, in the currently valid version, can be found at www.rehm-online.de

In order to enable quick processing, please contact us by telephone before returning the goods:

PHONE +49 (0) 7161 3007-77

RETURN FORM

for returns or cancellation

Return to:

REHM GmbH u. Co. KG Schweißtechnik

Ottostraße 2

73066 Uhingen

DEUTSCHLAND

Please enter the **return number**

(RMA number) requested from REHM here:

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Customer number: _____

Order number: _____

Sender (please fill out completely):

Reason for return:

- ☐ delivered wrong
- ☐ wrongly ordered*
- ☐ transport damage
- ☐ Repair (see "Remarks / faults and damage description")
- ☐ warranty exchange

In the event of a warranty exchange, please state:

Machine type: _____

Machine number: _____

I wish:

- ☐ Refund of the purchase price
- ☐ Replacement delivery of the same item
- ☐ Replacement delivery of the following item:

The following items will be returned:

Item number	Description	Quantity	Delivery note number

In the case of repairs, warranty applications and complaints, please ensure that the error description is as precise as possible.

Remarks / error and damage description:

Date: _____ **Name (block letters):** _____

* Customized special purchases cannot be returned.

Handling fees may apply (see "Important information" overleaf).

REHM GmbH u. Co. KG Schweißtechnik

Ottostraße 2 | 73066 Uhingen | Germany | **Tel.:** +49 (0) 7161 3007-0 | **Fax:** +49 (0) 7161 3007-20 | **E-Mail:** reh@rehm-online.de | **Internet:** www.rehm-online.de